

As part of our commitment to local communities, Biala Wind Farm has introduced a TV reception program, aimed at improving TV reception for nearby residents. The program is available to residents regardless of whether or not their reception has been affected by the Biala Wind Farm.

Who is eligible?

- Residents inside the geographic area shown on the map on page two are eligible. Tenants and house owners can apply, but if you are a tenant, we require written permission from the house owner.

Who should apply?

- Eligible residents who are not happy with the quality of their free-to-air TV reception.

What does the program involve?

If you are eligible and apply to the program:

1. We will arrange and pay for a local TV technician to assess reception at your house.
2. If your reception can be improved by fitting a new, standard sized aerial to your rooftop, we will supply and install this for you free of charge. This includes the installation of one satellite dish and associated cabling for the VAST box.

What is a VAST box?

- VAST stands for Viewer Access Satellite Television. It is made available by the federal government for people who live in an area with poor free-to-air TV coverage. VAST involves a small satellite dish being installed externally to your house and a box next to the television. While only one satellite per house is necessary, a VAST box is required for each television.
- Each eligible household can receive up to two VAST boxes. These would include:
 - One Altech Uec SATDSD4921RV VAST box which can record TV programs,
 - One Altech Uec SATPVR4921RV500 VAST box that does not have recording capability.

What TV channels will I receive?

- VAST boxes typically provide a minimum of 16 digital television channels and 14 digital radio channels, the same number of channels available in metropolitan areas. All ABC and SBS television channels are available in separate state feeds.
- The commercial channels are provided by Southern Cross Media, Imparja Television, Golden West Network and WIN Television.
- The local news content from regional broadcasters is also available on dedicated local news channels exclusive to VAST. Read more here.

What happens if equipment installed under the program breaks?

- We will repair your VAST box, satellite, associated cabling and any aerial installed as part of the TV Reception program, at any time within the first two years after installation, free of charge, as long as it has not been deliberately damaged.

1 The Biala Wind Farm TV Reception Program application form can be accessed here - <https://bialawindfarm.com/tv-reception-program/>

2 The Biala Wind Farm Development Consent can be accessed here - www.planningportal.nsw.gov.au/major-projects/project/3311.

TV Reception Program

Information Brochure - April 2021

How do I apply for the program?

- The first step is to fill out an application form, which can be downloaded from our website¹. Alternatively, you can contact us and we will post you a form.
- After we have confirmed your eligibility, our TV technician will contact you to arrange an appointment, which will normally be between 9am and 5pm on Mondays to Fridays.
- Applications will close on the 1st of June 2022.

What if I have already installed a VAST box?

- If your VAST box has been installed in the last two years, we may reimburse you. Please contact us to discuss your situation.

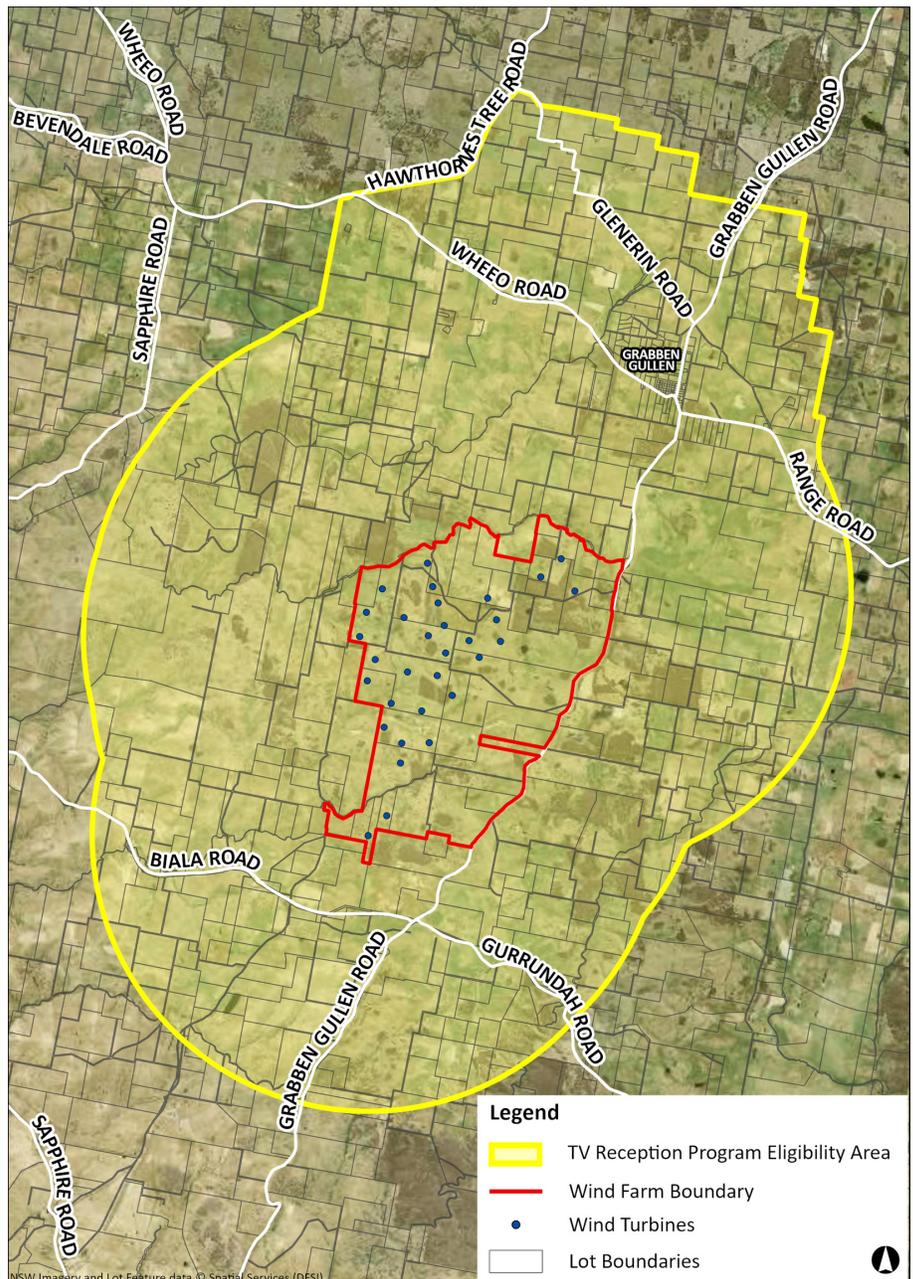
I have multiple residences in the eligibility area. Can I apply to the program multiple times?

- Multiple applications will be assessed on a case-by-case basis. Please contact us to discuss further.

Why is Biala Wind Farm offering this program?

- We are obliged to make good any disruption to TV reception due to our wind turbines, as per Condition 32 in Schedule 3 of the wind farm's Development Consent². However, because we know many houses experienced poor reception prior to the erection of our wind turbines, we have made the program available to all houses in the eligibility area, regardless of whether our turbines have affected the TV reception at a house.

Eligibility Area Map



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